

Modification history

Release	Comments
Release 1	This version released with AHC Agriculture, Horticulture, Conservation and Land Management Training Package Version 4.0.

AHCBUS604XX	Design and manage the enterprise quality management system
Application	<p>This unit of competency describes the skills and knowledge required to design and manage an agricultural or horticultural enterprise quality management system.</p> <p>This unit applies to individuals who are working in management roles and who are approved to monitor quality across the organisation, business unit, program or project area. In this role, workers analyse information and exercise judgement to complete a range of advanced skilled activities. They also analyse, design and communicate solutions to a range of complex problems.</p> <p>All work must be carried out to comply with organisational requirements, work health and safety legislation and codes, sustainability practices and in consultation with the management team.</p> <p>No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.</p>
Prerequisite Unit	Nil
Unit Sector	Business (BUS)

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Compare enterprise systems and processes with industry benchmarks	1.1 Obtain industry benchmarks for best practice 1.2 Examine production performance using comparative analysis techniques 1.3 Audit business management systems against best practice criteria 1.4 Ensure relevant codes of practice are implemented 1.5 Analyse marketing plans and evaluate Quality Assurance (QA) schemes 1.6 Audit human resources management practices against best practice criteria 1.7 Assess environmental parameters and natural resources usage against best practice
2. Identify areas for improvement within the enterprise	2.1 Establish production targets and performance indicators, ensuring quality output and mitigating risks 2.2 Define quality standards for products, physical and natural resources, and inputs 2.3 Implement systematic planning to achieve quality outcomes 2.4 Establish targets and performance indicators 2.5 Implement effective communication strategies 2.6 Embed an ethos for producing quality products in the enterprise culture 2.7 Establish commitment to achieving quality outcomes 2.8 Design reporting systems and document procedures
3. Undertake continuous monitoring of systems and processes	3.1 Implement mechanisms for gaining feedback about processes and products 3.3 Review performance against targets and quality indicators in an appropriate evaluation cycle 3.4 Implement improvements to quality systems and processes to ensure quality outcomes

Foundation Skills	
<i>This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.</i>	
Skill	Description
Oral communication	<ul style="list-style-type: none"> Interact effectively with employees and stakeholders to encourage commitment to quality

Unit Mapping Information			
Code and title current version	Code and title previous version	Comments	Equivalence status
AHCBUS604XX Design and manage the enterprise quality management system	AHCBUS604 Design and manage the enterprise quality management system	Performance criteria clarified. Foundation skills added. Assessment requirements updated.	Equivalent unit

Links	Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72
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TITLE	Assessment requirements for AHCBUS604XX Design and manage the enterprise quality management system
Performance Evidence	
<p>An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit. There must be evidence that the individual has designed and managed a quality management system for at least one agricultural or horticultural enterprise, including:</p> <ul style="list-style-type: none"> • compared enterprise quality management systems and processes with industry benchmarks • analysed quality management systems and strategies against best practice • identified areas for improvement within the enterprise • documented procedures to mitigate risks to quality and addressed areas for improvement • undertaken continuous monitoring of systems and processes. 	
Knowledge Evidence	
<p>An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:</p> <ul style="list-style-type: none"> • Quality Management (QM) objectives • leadership strategies to establish QM business culture • analysis skills related to the product market, Quality Assurance (QA) programs • performance measurement • benchmarking strategies for analysing production and financial performance • environmental standards and monitoring processes • codes of practice relevant to the enterprise • scanning techniques for strengths, weaknesses, opportunities and threats • techniques and formats for establishing measurable performance targets • recording and reporting systems • human resource management and training practices/systems related to continuous improvement standards. 	
Assessment Conditions	
<p>Assessment of skills must take place under the following conditions:</p> <ul style="list-style-type: none"> • physical conditions: <ul style="list-style-type: none"> • skills must be demonstrated in an environment that accurately represents workplace conditions • resources, equipment and materials: <ul style="list-style-type: none"> • access to an enterprise and its business management systems. <p>Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.</p>	
Links	<p>Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72</p>