

**Modification History**

Release	Comments
Release 1	This version released with FWP Forest and Wood Products Training Package Version 6.0.

FWP3X220	Certificate III in Timber Building Products Supply
<p><b>Qualification Description</b></p> <p>This qualification reflects the role of people who undertake activities related to timber warehousing, transport and distribution and customer sales in the timber wholesales, hardware and timber supply and/or timber manufacturing sectors.</p> <p>This qualification has several employment pathways for typical operational environments of timber building products supply. These job roles include:</p> <ul style="list-style-type: none"> <li>• Timber Yard / Warehouse Assistant</li> <li>• Timber Yard Operator</li> <li>• Warehouse Store Person</li> <li>• Warehouse Pick &amp; Pack Staff</li> <li>• Forklift Driver</li> <li>• Warehouse and Logistics Coordinator</li> <li>• Transport &amp; Dispatch Coordinator</li> <li>• Delivery Person</li> <li>• Counter Sales Officer</li> <li>• Customer Service Officer</li> <li>• Sales Representative</li> </ul> <p>Note that the electives</p> <p>Some imported units in the elective bank are subject to licensing, legislative/regulatory/certification requirements. These units must be implemented in line with the requirements outlined in the unit's parent Training Package.</p>	
<p><b>Entry Requirements</b></p> <p>There are no entry requirements for this qualification.</p>	

## Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 15 units of competency:
  - 2 core units plus
  - 13 elective units.

Elective units must ensure the integrity of the qualification's Australian Qualification Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome. The electives are to be chosen as follows:

- at least 13 units from the electives listed below
- up to 2 units from any currently endorsed Training Package or accredited course.

Any combination of electives that meets the packaging rules can be selected for the award of the Certificate III in Timber Building Products Supply.

Where appropriate, electives may be packaged to provide a qualification with a specialisation area as follows:

- 5 units must be selected from Group A for the award of the Certificate III in Timber Building Products Supply (Warehousing)
- 5 units must be selected from Group B for the award of the Certificate III in Timber Building Products Supply (Logistics)
- 5 units must be selected from Group C for the award of the Certificate III in Timber Building Products Supply (Customer Sales)
- 8 units must be selected from the remaining electives. Up to 2 of these electives may be selected from any currently endorsed Training Package or accredited course.

## Core Units

FWPCOT2205	Follow WHS policies and procedures
FWPCOT2241	Apply wood and timber product knowledge

## Elective Units

### Group A: Warehouse/yard operations

FWPCOT2202	Rack material
FWPCOT2218	Cross cut materials with a fixed saw
FWPCOT2227	Process orders and despatch products
FWPCOT2228	Store materials
FWPCOT2229	Dock material to length
FWPCOT2231	Pack products
TLIA2012	Pick and process orders
TLIA2020	Replenish stock
TLIA3039	Receive and store stock
TLID1001	Shift materials safely using manual handling methods

### Group B: Dispatch, loading & unloading, transport

TLIA3015	Complete receipt/despatch documentation
TLIA2021	Despatch stock
TLID2004	Load and unload goods/cargo
TLIF0001	Apply chain of responsibility legislation, regulations and workplace procedures
TLILIC0002	Licence to operate a vehicle loading crane (capacity 10 metre tonnes and above) <sup>1</sup>

<sup>1</sup> Stakeholder feedback suggested to identify a unit that covers WHS concerning the loading and unloading of timber trucks  
Skills Impact Qualification  
Template modified on 14 August 2019

TLILIC0003	Licence to operate a forklift truck
TLILIC2014	Licence to drive a light rigid vehicle
TLILIC2015	Licence to drive a medium rigid vehicle
<b>Group C: Customer sales and relationship</b>	
BSBCM301	Process customer complaints
BSBCUE203	Conduct customer engagement
BSBCUE304	Provide sales solutions to customers
BSBCUE307	Work effectively in customer engagement
BSBCUE309	Develop product and service knowledge for customer engagement operation
BSBCUS301	Deliver and monitor a service to customers
CPPCMN4008	Read plans, drawings and specifications for residential buildings
FWPCOT3214	Take off material quantities
FWPCOT3218	Quote and interpret from manufactured timber product plans
FWPCOT3220	Quote and interpret from computerised timber manufactured product plans
SIRRTF001	Balance and secure point-of-sale terminal
SIRXCEG003	Build customer relationships and loyalty
SIRXCEG005	Maintain business to business relationships
SIRXSLS001	Sell to the retail customer
<b>Group D: Inventory / stock control</b>	
SIRRINV001	Receive and handle retail stock
TLIX9998X	Maintain stock control and receipts <sup>2</sup>
<b>Group E: Timber product knowledge</b>	
FWPCOR3204	Visually assess materials
FWPCOT3269	Provide specialised timber product solutions
<b>Group F: Digital systems</b>	
BSBCUE301	Use multiple information systems
SIRWSLS001	Process product and service data
TLIX9999X	Administer inventory systems
<b>Group G: Other general</b>	
BSBFLM305	Support operational plan

### Qualification Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
FWP3X220 Certificate III in Timber Building Products Supply	FWP30616 Certificate III in Timber Merchandising		No equivalent qualification

<sup>2</sup> Alternative units for consideration: TLIA3038 Control and order stock, TLIA3039 Receive and store stock, TLIA3016 Use inventory systems to organise stock control, TLIA3023 Coordinate stocktakes, SIRRINV002 Control stock, FWPCOT3236 Coordinate stock control procedures

**Links**

Companion Volumes, including Implementation Guides, are available at VETNet:

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47>.

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