

**Modification History**

Release	Comments
Release 1	This version released with FWP Forest and Wood Products Training Package Version 6.0.

FWP3X220	Certificate III in Timber Building Products Supply
<p><b>Qualification Description</b></p> <p>This qualification reflects the role of people who undertake activities related to timber warehousing, transport and distribution and customer sales in the timber wholesales, hardware and timber supply and/or timber manufacturing sectors.</p> <p>This qualification has several employment pathways for typical operational environments and job roles in the timber building products supply sector:</p> <ul style="list-style-type: none"> <li>• Timber Yard / Warehouse Assistant</li> <li>• Timber Yard Operator</li> <li>• Warehouse Store Person</li> <li>• Warehouse Pick &amp; Pack Staff</li> <li>• Forklift Driver</li> <li>• Warehouse and Logistics Coordinator</li> <li>• Transport &amp; Dispatch Coordinator</li> <li>• Delivery Person</li> <li>• Counter Sales Officer</li> <li>• Customer Service Officer</li> <li>• Sales Representative</li> </ul> <p>This qualification is also designed to provide an industry recognised skills profile and various employment and vocational training pathways for specialised work as warehouse, logistics and customer sales operators related to the supply of timber building products.</p> <p>This qualification enables specialisations in:</p> <ul style="list-style-type: none"> <li>• Warehousing,</li> <li>• Logistics, or</li> <li>• Customer Sales.</li> </ul> <p>Individuals with this qualification apply a broad range of specialised skills and knowledge in varied contexts that involve processing orders and controlling stocks, transporting products, engaging with and selling to customers , and finding solutions to routine problems as they arise. They also take responsibility for their own organisation and outputs at the workplace.</p> <p>Some imported units in the elective bank are subject to licensing, legislative/regulatory/certification requirements. These units must be implemented in line with the requirements outlined in the unit's parent Training Package.</p>	
<p><b>Entry Requirements</b></p> <p>There are no entry requirements for this qualification.</p>	

### Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 15 units of competency:
  - 3 core units plus
  - 12 elective units.

Elective units must ensure the integrity of the qualification's Australian Qualification Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome.

For the award of the *FWP3X220 Certificate III in Timber Building Products Supply*, the electives are to be chosen as follows:

- at least 12 units from the electives listed below in Group A - G
- up to 2 units from any currently endorsed Training Package or accredited course.

Where appropriate, electives may be packaged to provide a qualification with a specialisation.

### Packaging for Specialisations

Electives may be packaged to provide a qualification with a specialisation area as follows:

For the award of the *FWP 3X220 Certificate III in Timber Building Products Supply (Warehousing)*

- at least 5 units must be selected from Group A

For the award of the *FWP 3X220 Certificate III in Timber Building Products Supply (Logistics)*

- at least 5 units must be selected from Group B

For the award of the *FWP 3X220 Certificate III in Timber Building Products Supply (Customer Sales)*

- at least 5 units must be selected from Group C.

### Core Units

FWPCOR3201	Implement safety, health and environment policies and procedures
<del>FWPCOT3XXX</del>	<del>Access and provide timber and wood product information</del>
BSBXTW301	Work in a team

Commented [GD1]: Updated FWP unit

### Elective Units

#### Group A: Warehouse/yard operations

FWPCOT2202	Rack material
FWPCOT2218	Cross cut materials with a fixed saw
FWPCOT2227	Process orders and despatch products
FWPCOT2228	Store materials
FWPCOT2229	Dock material to length
FWPCOT2231	Pack products
TLIA2012	Pick and process orders
TLIA2020	Replenish stock
TLIA3039	Receive and store stock
TLID1001	Shift materials safely using manual handling methods

#### Group B: Dispatch, loading & unloading, transport

TLIA3015	Complete receiptal/despatch documentation
TLIA2021	Despatch stock
TLID2004	Load and unload goods/cargo
TLIF0001	Apply chain of responsibility legislation, regulations and workplace procedures
TLILIC0002	Licence to operate a vehicle loading crane (capacity 10 metre tonnes and above)
TLILIC0003	Licence to operate a forklift truck

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TLILIC2014	Licence to drive a light rigid vehicle
TLILIC2015	Licence to drive a medium rigid vehicle
<b>Group C: Customer sales and relationship</b>	
BSBCMM301	Process customer complaints
BSBCUE203	Conduct customer engagement
BSBCUE304	Provide sales solutions to customers
BSBCUE307	Work effectively in customer engagement
BSBCUE309	Develop product and service knowledge for customer engagement operation
BSBCUS301	Deliver and monitor a service to customers
CPPCMN4008	Read plans, drawings and specifications for residential buildings
FWPCOT3214	Take off material quantities
FWPCOT3218	Quote and interpret from manufactured timber product plans
FWPCOT3220	Quote and interpret from computerised timber manufactured product plans
SIRRRTF001	Balance and secure point-of-sale terminal
SIRXCEG003	Build customer relationships and loyalty
SIRXCEG005	Maintain business to business relationships
SIRXSLS001	Sell to the retail customer
<b>Group D: Inventory / stock control</b>	
SIRRINV001	Receive and handle retail stock
<del>TLIX9998X</del>	Maintain stock control and receivals
<b>Group E: Timber product knowledge</b>	
FWPCOR3204	Visually assess materials
FWPCOT3269	Provide specialised timber product solutions
<b>Group F: Digital systems</b>	
BSBCUE301	Use multiple information systems
SIRWSLS001	Process product and service data
<del>TLIX9999X</del>	Administer inventory systems
<b>Group G: Other general</b>	
BSBFLM305	Support operational plan

Commented [GD2]: New TLI unit expected to be released

Commented [GD3]: New TLI unit expected to be released

**Qualification Mapping Information**

Code and title current version	Code and title previous version	Comments	Equivalence status
FWP3X220 Certificate III in Timber Building Products Supply	FWP30616 Certificate III in Timber Merchandising		No equivalent qualification

**Links**

Companion Volumes, including Implementation Guides, are available at VETNet:  
<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47>.