

Modification history

| Release | Comments |
|-----------|---|
| Release 2 | This version released with ACM Animal Care and Management Training Package Version 4.0. |
| Release 1 | This version released with ACM Animal Care and Management Training Package Version 1.0. |

| ACMCAS303 | Provide advice on selection and care of aquatic animals |
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| Application | <p>This unit of competency describes the skills and knowledge required to provide advice to clients on the appropriate selection of aquatic animals, and on their housing, nutritional and other general care requirements.</p> <p>This unit applies to individuals who provide information and advice on aquatic animals and aquariums in pet shops and specialist facilities. They perform work under broad direction and are required to take responsibility for their own work including, carrying out assigned tasks, organising processes and working to schedules.</p> <p>All work must be carried out to comply with workplace procedures according to state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.</p> <p>No licensing, legislative or certification requirements are known to apply to this unit at the time of publication.</p> |
| Prerequisite Unit | Nil |
| Unit Sector | Companion Animal Sector (CAS) |

| Elements | Performance Criteria |
|---|---|
| <i>Elements describe the essential outcomes.</i> | <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i> |
| 1. Provide information and advice on aquatic animal selection | 1.1 Use interpersonal skills effectively to engage clients and identify their requirements 1.2 Develop client profiles during communication with clients 1.3 Provide information on the level of care required by varied species of aquatic animals 1.4 Provide advice on the suitability of the selected species to meet client's requirements |
| 2. Advise on housing and environmental requirements | 2.1 Discuss appropriate housing and shelter requirements for the selected species 2.2 Identify and recommend water features and landscaping requirements to suit requirements of the species 2.3 Explain set-up and maintenance of housing, and demonstrate according to requirements 2.4 Provide advice on the introduction of species to a new environment |
| 3. Advise on aquatic support systems | 3.1 Identify systems and demonstrate to client 3.2 Evaluate systems and make recommendations to client 3.3 Discuss additional equipment and related services, and demonstrate as required 3.4 Advise and/or arrange transportation of species and equipment, and provide instructions to client |
| 4. Advise on health and nutritional requirements | 4.1 Discuss the environmental health requirements of the species with the client 4.2 Provide information on recommended medical treatments for the selected species 4.3 Explain the dietary requirements for the selected species |

| Elements | Performance Criteria |
|--|--|
| <i>Elements describe the essential outcomes.</i> | <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i> |
| 5. Complete aquatic animal sales transactions | 5.1 Complete sales of animal, services and/or products according to workplace policies and procedures 5.2 Ensure compliance with legislative requirements for the sale or transportation of the selected species 5.3 Maintain records and follow up with client according to workplace policies and procedures |

| Foundation Skills | |
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| <i>This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.</i> | |
| Skill | Description |
| Reading | <ul style="list-style-type: none"> Interpret biological information about aquatic species and their specific needs from valid sources Accurately interpret product information and instructions on animal products and animal care equipment |
| Oral communication | <ul style="list-style-type: none"> Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising |
| Numeracy | <ul style="list-style-type: none"> Calculate volume, weight, area, percentage, ratio, time and application rates Accurately calculate quantities, prices and sales related data |

| Unit Mapping Information | | | |
|--|--|---|--------------------|
| Code and title current version | Code and title previous version | Comments | Equivalence status |
| ACMCAS303 Provide advice on selection and care of aquatic animals | ACMCAS303 Provide advice on selection and care of aquatic animals | Minor changes for clarity throughout unit | Equivalent unit |

| Links |
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| Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103 |

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| TITLE | Assessment requirements for ACMCAS303 Provide advice on selection and care of aquatic animals |
| Performance Evidence | |
| <p>An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.</p> <p>There must be evidence that, on at least five occasions, the individual has:</p> <ul style="list-style-type: none"> • communicated effectively with customers, including providing accurate advice about the selection and care of aquatic animals • completed at least three transactions of services, products or aquatic animals and maintained accurate workplace records for each. | |
| Knowledge Evidence | |
| <p>An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:</p> <ul style="list-style-type: none"> • common names of aquatic species commonly held or relevant to sector • relevant commonly held products and additional services provided • relevant legislation relating to the sale or transportation of aquatic animals • basic aquatic animal biology • species compatibility • commonly selected aquatic animal species, including: <ul style="list-style-type: none"> • nutritional requirements • feeding techniques for a range of species • housing requirements and general maintenance and cleaning of aquaria • safe aquatic animal handling techniques • health requirements including preventative care • common diseases and treatment strategies • principles of animal ethics and welfare as they apply to aquatic animals • workplace communication procedures and systems, including sales techniques • workplace hygiene standards • environmental sustainability relevant to the aquatic animal care. | |
| Assessment Conditions | |
| <p>Assessment of skills must take place under the following conditions:</p> <ul style="list-style-type: none"> • physical conditions: <ul style="list-style-type: none"> • skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions • resources, equipment and materials: <ul style="list-style-type: none"> • a range of commonly held aquatic animals • equipment and materials commonly used in the care of aquatic animals • relationships (internal and/or external): <ul style="list-style-type: none"> • clients <p>Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.</p> | |
| Links | Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103 |