

Modification history

Release	Comments
Release 2	This version released with ACM Animal Care and Management Training Package Version 4.0.
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

ACMGAS208	Source information for animal care needs
Application	<p>This unit of competency describes the skills and knowledge required to gather and interpret information on products and animal identification and convey to relevant personnel or include in records. Individuals are not required to provide advice to clients, but require skills to find current, relevant, and accurate information from a range of credible sources.</p> <p>This unit applies to new entrants to the animal care and management industry. Animal care may occur in a wide variety of workplaces, including retail pet stores, boarding/day care facilities, shelters, veterinary clinics, zoos/wildlife sanctuaries, animal research facilities and others. In this context, individuals work under general supervision and exercise limited autonomy with some accountability for their own work. They undertake defined activities and work in a structured context.</p> <p>All work must be carried out to comply with workplace procedures according to state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.</p> <p>No licensing, legislative or certification requirements are known to apply to this unit at the time of publication.</p>
Prerequisite Unit	Nil
Unit Sector	General Animal Studies (GAS)

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Interpret product information	1.1 Identify contents of products and define general use 1.2 Identify and interpret safety precautions 1.3 Interpret instructions relating to quantities, measurements or application requirements 1.4 Prepare product for nominated animal as directed
2. Gather information on products and services	2.1 Identify and evaluate information sources for animal care products and services 2.2 Contact company advisors for specific information 2.3 Make inquiries about animal care services for a range of animal care needs
3. Read and locate animal identification information	3.1 Identify animal microchip or identification information where accessible 3.2 Access appropriate workplace or organisational record database/s 3.3 Identify specific animal record 3.4 Cross-check animal record
4. Record animal history	4.1 Document animal information and relay to relevant staff 4.2 Use effective listening and research skills to verify information on animal 4.3 Complete animal history documentation

Foundation Skills	
<i>This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.</i>	
Skill	Description
Reading	<ul style="list-style-type: none"> • Access and interpret product brochures and safety data sheets
Numeracy	<ul style="list-style-type: none"> • Accurately count items and measure quantities (mm, cm, m and ml, l) • Accurately interpret decimal numbers to one decimal place (0.5)

Unit Mapping Information			
Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGAS208 Source information for animal care needs	ACMGAS208 Source information for animal care needs	Minor changes for clarity Assessment requirements revised	Equivalent unit

Links	Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103
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TITLE	Assessment requirements for ACMGAS208 Source information for animal care needs
Performance Evidence	
<p>An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.</p> <p>There must be evidence that the individual has:</p> <ul style="list-style-type: none"> • sourced information for the care of a minimum of two different animals (which may be of the same species), including on each occasion: <ul style="list-style-type: none"> • documented animal history • verified animal identification information • obtained information about a product or service for a specific need on at least one occasion • interpreted product labels and basic quantities correctly on at least one occasion • identified sources that provide credible information on animal care products and services on at least one occasion. 	
Knowledge Evidence	
<p>An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:</p> <ul style="list-style-type: none"> • types and sources of information available for treatments and other animal services, including: <ul style="list-style-type: none"> • industry associations • library resources • government registers • product brochures and safety data sheets (SDS) • supervisor and other workplace staff • validated internet sites • animal registry licence in the relevant state or territory • microchipping or animal identification databases relevant to industry sector • types of information sourced for animal care, including: <ul style="list-style-type: none"> • dietary needs • animal housing • parasite control products • safety information found on labelling • common animal ailments and injuries. 	
Assessment Conditions	
<p>Assessment of skills must take place under the following conditions:</p> <ul style="list-style-type: none"> • physical conditions: <ul style="list-style-type: none"> • a workplace, or an environment that accurately reflects a real workplace setting • resources, equipment and materials: <ul style="list-style-type: none"> • a range of animals or case study materials • equipment and resources typically available in an animal care setting. <p>Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.</p>	
Links	Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103