

Modification history

Release	Comments
Release 2	This version released with ACM Animal Care and Management Training Package Version 4.0.
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

ACMGRM302	Perform grooms on cross breed dogs
Application	<p>This unit of competency describes the skills and knowledge required to prepare and groom the different coat types that occur in cross breed dogs. It assumes knowledge and skills in selecting and safely applying appropriate grooming techniques.</p> <p>The unit applies to individuals working in the companion animal industry sector where cross breed dog grooming services are provided. They work independently and take responsibility for the quality their own work, including carrying out assigned tasks, selecting products and techniques and working to required timeframes.</p> <p>All work must be carried out to comply with workplace procedures according to state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.</p> <p>No licensing, legislative or certification requirements apply to this unit at the time of publication.</p>
Prerequisite Unit	Nil
Unit Sector	Grooming (GRM)

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Determine cross breed dog grooming requirements	1.1 Evaluate coat characteristics and conformation of cross breed dogs 1.2 Investigate dog's history, experience of clipping and/or clarify client requirements 1.3 Evaluate coat condition and impact on general health of dog and report to client to determine grooming needs 1.4 Plan individual dog's grooming needs 1.5 Select and prepare appropriate personal protective equipment (PPE) for grooming activity
2. Use scissoring techniques on dogs	2.1 Select scissors for different cross breed coat types and different body areas 2.2 Prepare scissors and maintain during use according to organisational standards and manufacturer specifications 2.3 Identify and manage safety risks to people and dogs when using scissors around dogs 2.4 Use scissors to trim coat on body areas according to grooming plan
3. Select clipping equipment	3.1 Prepare and maintain clippers during clipping according to workplace standards and manufacturer instructions 3.2 Identify and manage safety risks to people and dogs when using clippers on dogs 3.3 Select clippers and blades for different coat types 3.4 Select clippers and blades to trim specific body areas

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
4. Tidy a cross bred clip	4.1 Identify and evaluate a range of clip types for cross bred dogs 4.2 Determine previous clip shape 4.3 Plan procedure to restore previous clip style 4.4 Restore previous clip style using clippers and scissors 4.5 Use other appropriate technique to complete cross bred clip
5. Introduce grooming to dogs with special handling requirements	5.1 Identify dogs with potential behavioural problems 5.2 Condition dogs with special handling requirements to accept handling of body areas for clipping and trimming 5.3 Use techniques to control, secure or restrain nervous or distressed dogs during clipping and trimming 5.4 Use scissors to accustom dogs to the sensation of trimming 5.5 Use clippers to introduce dogs to the sensation of clipping
6. Complete grooming for a range of cross breed coat types	6.1 Select grooming methods according to coat type and individual dog's requirements 6.2 Prepare dog for grooming 6.3 Select and prepare tools and equipment for grooming different cross breed coat types according to workplace standards and manufacturer instructions 6.4 Complete groom using scissors, clippers, and other appropriate techniques for a range of cross breed coat types and needs 6.5 Reassess dogs to ensure the groom meets client's requirements 6.6 Explain maintenance requirements for dog coat between grooming appointments to client 6.7 Update records according to workplace procedures 6.8 Clean, sanitise and maintain equipment according to workplace standards and manufacturer instructions and dispose of waste using environmentally appropriate methods

Foundation Skills	
<i>This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.</i>	
Skill	Description
Reading	<ul style="list-style-type: none"> Interpret grooming equipment instruction manuals to ensure information is correctly applied
Writing	<ul style="list-style-type: none"> Use industry terminology when completing records
Oral communication	<ul style="list-style-type: none"> Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising
Numeracy	<ul style="list-style-type: none"> Calculate volume, weight, area, ratio, time and application rates Interpret numerical information provided with dog grooming products and equipment

Unit Mapping Information			
Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGRM302 Perform grooms on cross breed dogs	ACMGRM302 Perform a cross breed clip	Minor edits to element and performance criteria wording for clarification Revised assessment requirements.	Equivalent unit

Links
Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103

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TITLE	Assessment requirements for ACMGRM302 Perform grooms on cross breed dogs
Performance Evidence	
<p>An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.</p> <p>There must be evidence (direct observation or video evidence) that the individual has:</p> <ul style="list-style-type: none"> • independently performed at least five full grooms for cross breed dogs with different coat types including one of each of the following coat types: <ul style="list-style-type: none"> • long/drop coat • double/heavy coat • combination/silky coat • fluffy/curly coat • short/smooth coat • wiry coat • at least one dog must have special handling requirements - select one from: <ul style="list-style-type: none"> • nervous dog • senior dog or dog with restricted movement • puppy or inexperienced dog. <p>In doing the above, the individual must have:</p> <ul style="list-style-type: none"> • assessed the dog's conformation, health and coat condition and special handling requirements • used grooming techniques to establish, maintain or restore coat for cross breed dogs • identified dog behavioural characteristics and special requirements in consultation with at least three different clients • handled and secured dogs in a safe and humane manner • selected, used and maintained grooming equipment according to workplace and manufacturer instructions • selected, fitted and correctly use personal protective equipment • completed post-grooming cleaning and housekeeping procedures • maintained records for each dog. 	
Knowledge Evidence	
<p>An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:</p> <ul style="list-style-type: none"> • dog anatomy, physiology and conformation related to grooming and clipping procedures • dog behaviour traits, including signs of distress, illness or restricted movement • dog coat types and how to determine coat characteristics • dog grooming products, techniques and services • industry-recognised grooming and clipping establishment, maintenance and restoration techniques, procedures and equipment for cross breed dog coat types and conditions • correct use of grooming equipment, including: <ul style="list-style-type: none"> • clippers • scissors • hand stripping and carding tools • techniques and strategies for dealing with dogs with special requirements • lifestyle- and activity-related considerations for clipping of cross breed dogs • safe and humane dog handling and restraint techniques and procedures • types and transmission of zoonoses relevant to dogs • common parasite infections for dogs and methods of prevention and control • workplace policies, procedures and requirements, including: <ul style="list-style-type: none"> • safety and emergency procedures • hygiene and infection control • waste disposal • animal welfare and humane handling 	

Knowledge Evidence
<ul style="list-style-type: none"> • personal protective equipment suitable for activity, including gloves, masks, closed/non-slip shoes, goggles and/or earmuffs • safe use of disinfectants and cleaning agents • cleaning techniques, equipment and materials used in a companion animal workplace • workplace guidelines and approaches to environmental sustainability including resource use and disposal of waste • requirements of workplace record keeping system.

Assessment Conditions
<p>Assessment of skills must take place under the following conditions:</p> <ul style="list-style-type: none"> • physical conditions: <ul style="list-style-type: none"> • skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions • resources, equipment and materials: <ul style="list-style-type: none"> • live cross breed dogs • clippers, scissors and other grooming equipment, including personal protective equipment • grooming products • PPE suitable for activity • cleaning and sanitising products and equipment • devices used for securing or restraining of dogs. • relationships <ul style="list-style-type: none"> • clients stipulated in the performance evidence. <p>Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.</p>

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