

Modification history

Release	Comments
Release 2	This version released with ACM Animal Care and Management Training Package Version 4.0.
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

ACMGRM3X5	Provide sanitary and hygiene grooms for companion animals
Application	<p>This unit of competency describes the skills and knowledge required to undertake sanitary and hygiene grooms, including complete shaves/clips for companion animals to maintain and restore animal health and welfare. It assumes a working knowledge of pet first aid and dog behaviour and handling.</p> <p>This unit is applicable to individuals who work in the companion animal industry sector where grooming services are provided. They work independently and take responsibility for the quality their own work, including carrying out assigned tasks, selecting products and techniques and working to required timeframes.</p> <p>All work must be carried out to comply with workplace procedures according to state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.</p> <p>No licensing, legislative or certification requirements are known to apply to this unit at the time of publication.</p>
Prerequisite Unit	Nil
Unit Sector	Grooming (GRM)

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Establish client requirements	1.1 Assess general health, temperament and coat condition of companion animal 1.2 Identify breed and grooming characteristics of coat type 1.3 Establish client requirements and desired outcome 1.4 Advise client of risks associated with the proposed work
2. Plan grooming routine	2.1 Identify and minimise the risks associated with grooming the nominated animal according to workplace health and safety and animal welfare requirements 2.2 Consider time management, tools and equipment, and budget in preparing a grooming plan to meet individual animal requirements 2.3 Confirm grooming plan based on animal and client needs with relevant personnel 2.4 Prepare grooming equipment and supplies 2.5 Identify and minimise risks to groomer and animal associated with grooming equipment 2.6 Select and correctly fit personal protective equipment (PPE) appropriate for grooming activity
3. Groom animals	3.1 Secure animal for grooming, and monitor for signs of distress 3.2 Implement safe grooming techniques to address matted or knotted coat 3.3 Groom coat to restore animal health, hygiene and welfare 3.4 Clip or file nails using appropriate technique for animal

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<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
4. Remove coat for animal health and wellbeing	4.1 Select and prepare tools to be used for coat trimming 4.2 Trim or shave coat using appropriate equipment on all body areas to restore animal health, hygiene and welfare 4.3 Remove hair from ears and around eyes and feet according to grooming plan 4.5 Bathe and dry animal using breed appropriate techniques
5. Complete grooming and trimming procedures	5.1 House and monitor animal until owner or carer arrives 5.2 Clean, sanitise and store grooming equipment and audit and record supplies 5.3 Collect and dispose of waste material of according to workplace health and safety, environmental and legislative requirements 5.4 Document grooming services for invoicing 5.5 Return animal to owner, review grooming plan and discuss any follow up requirements

Foundation Skills	
<i>This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.</i>	
Skill	Description
Reading	<ul style="list-style-type: none"> Accurately interpret product information and instructions on grooming products and equipment
Writing	<ul style="list-style-type: none"> Use industry terminology when completing grooming documents
Oral communication	<ul style="list-style-type: none"> Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising
Numeracy	<ul style="list-style-type: none"> Calculate volume, weight, area, ratio, time and application rates Interpret numerical information provided with companion animal grooming products and equipment

Unit Mapping Information			
Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGRM3X5 Provide sanitary and hygiene grooms for companion animals	ACMCAS306 Provide grooming services for companion animal comfort	Title and code changed Edits to performance criteria and assessment requirements for clarity and to reflect current industry practice	Equivalent unit

Links
Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103

TITLE	Assessment requirements for ACMGRM3X5 Provide sanitary and hygiene grooms for companion animals
Performance Evidence	
<p>An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.</p> <p>There must be evidence (direct observation or video evidence) that the individual has independently groomed at least three companion animals, including:</p> <p>two full grooms to remove body coat using a blade or comb attachment</p> <p>one sanitary/hygiene maintenance groom covering face, feet and sanitary areas</p> <p>In doing the above, the individual must have:</p> <ul style="list-style-type: none"> • assessed the health and condition of each animal's coat • communicated effectively with at least two clients to determine grooming requirements • handled each animal in a safe and humane manner • demonstrated appropriate and correct use of the following equipment: <ul style="list-style-type: none"> • clippers, including correct blade selection • scissors • de-matting tool • brushes including slicker • combs including poodle, greyhound, coarse and fine tooth • maintained grooming equipment and supplies according to workplace and manufacturer specifications • selected, fitted and correctly use personal protective equipment • completed post-grooming cleaning and housekeeping procedures • maintained records for each animal. 	
Knowledge Evidence	
<p>An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:</p> <ul style="list-style-type: none"> • basic animal anatomy and physiology related to grooming procedures • common companion animal breed names • common and undesirable animal behaviour and traits for relevant species • anatomy and physiology related to grooming procedures and products, including: <ul style="list-style-type: none"> • range of movement • signs of pain, distress or illness • issues relating to brachycephalic breeds • safe animal handling and restraint techniques and procedures • signs of abnormalities and health concerns in animals, including parasitic infections • common health risks associated with sanitary/hygiene and shave clips, including <ul style="list-style-type: none"> • haematoma and skin splits • ear infections • urinary tract infections • skin tears • urine burning • clipper burns • unhygienic tools • dangers associated with ear plucking and anal gland expression/evacuation • how diseases are transmitted between animals and to humans • industry recognised maintenance and restoration grooming techniques, procedures and equipment • relevant grooming products and services • appropriate and correct use of the following equipment: <ul style="list-style-type: none"> • clippers, including correct blade selection • scissors • de-matting tool • brushes including slicker • combs including poodle, greyhound, coarse and fine tooth • maintenance of grooming equipment including blade and comb attachments 	

Knowledge Evidence
<ul style="list-style-type: none"> • personal protective equipment suitable for activity, including gloves, masks, closed/non-slip shoes, goggles and/or earmuffs • workplace policies, procedures and requirements, including: <ul style="list-style-type: none"> • safety and emergency procedures • hygiene and infection control • waste disposal • animal welfare and humane handling • safe use of disinfectants and cleaning agents • cleaning techniques, equipment and materials used in a companion animal workplace • workplace guidelines and approaches to environmental sustainability including resource use and disposal of waste • requirements of workplace record keeping system.

Assessment Conditions
<p>Assessment of skills must take place under the following conditions:</p> <ul style="list-style-type: none"> • physical conditions: <ul style="list-style-type: none"> • skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions • resources, equipment and materials: <ul style="list-style-type: none"> • live animals for grooming specified in the performance evidence • grooming products, tools and equipment specified in the performance evidence, including personal protective equipment • disinfectants and cleaning products and equipment • record formats • relationships: <ul style="list-style-type: none"> • clients stipulated in the performance evidence. <p>Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.</p>

Links
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