

Modification history

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

ACMNEW3X3	Walk and exercise dogs
Application	<p>This unit of competency describes the skills and knowledge required to manage dog walking and exercise activities for clients.</p> <p>This unit applies to individuals working in the companion animal industry sector where dog walking and exercise services are provided. They work independently and take responsibility for the quality of their own work, including carrying out assigned tasks, selecting products and techniques and working to required timeframes.</p> <p>All work must be carried out to comply with workplace procedures according to state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace. Local animal management regulations relating to dogs in the community vary according to jurisdiction and should be checked by users of this unit.</p> <p>No licensing, legislative or certification requirements apply to this unit at the time of publication.</p>
Prerequisite Unit	Nil
Unit Sector	Companion Animal Services (CAS)

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Establish dog walking and exercise requirements	1.1 Identify local animal management regulations applicable to dogs in the community 1.2 Assess hazards to self and dog/s, relating to walking and exercise activities, and determine measures to minimise risks 1.3 Identify workplace procedures for responding to emergencies or incidents 1.4 Establish or implement a workplace system for identifying each dog and keeping records
2. Organise arrangements and collect dog/s	2.1 Identify client or supervisor requirements and obtain information on dog including medical conditions, health/vaccination status and behavioural concerns 2.2 Confirm arrangements for services, schedule, and location 2.3 Organise equipment and supplies including waste bags, water supply, restraints and enrichment objects 2.4 Assess dog compatibility if activity involves more than one 2.5 Collect dog/s and handle and secure in a safe and humane manner 2.6 Use positive reinforcement techniques to establish desired behaviours
3. Walk and exercise dog/s on lead	3.1 Establish suitable walking route for on lead activities 3.2 Reinforce training relating to walking on lead including use of lead, positioning dog, speed and direction, body and verbal cues 3.3 Monitor interactions with other dogs and people and take action to avoid negative incidents

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
4. Finalise walk or exercise activity	4.1 Return dog according to agreed arrangements with client 4.2 Handle and dispose of dog waste according to local and environmental regulations 4.3 Clean and store equipment, and clean transport, where used, according to workplace requirements 4.4 Maintain log of activities and client records according to workplace requirements 4.5 Organise client payment information according to workplace requirements

Foundation Skills	
<i>This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.</i>	
Skill	Description
Reading	<ul style="list-style-type: none"> Interpret animal management regulations relating to dogs in the community
Writing	<ul style="list-style-type: none"> Use industry terminology when completing records
Oral communication	<ul style="list-style-type: none"> Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising
Numeracy	<ul style="list-style-type: none"> Estimate and calculate weight, distance, slope, area, ratio, time, temperature and speed

Unit Mapping Information			
Code and title current version	Code and title previous version	Comments	Equivalence status
ACMNEW3X3 Walk and exercise dogs	Not applicable	New unit	No equivalent unit

Links	Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103
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TITLE	Assessment requirements for ACMNEW3X3 Walk and exercise dogs
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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- walked at least three individual dogs on lead according to individual dog requirements and environmental conditions.

In doing the above, the individual must have:

- obtained client information and dog history for each dog
- positively reinforced appropriate behaviour for each dog
- handled each animal in a safe and humane manner using appropriate equipment
- maintained a workplace log and records.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- key requirements of local animal management regulations relating to dogs in the community
- insurance requirements relating to dog walking activities
- methods for identifying dogs
- methods for obtaining background information including medical conditions, health/vaccination status and behavioural issues
- physical features and exercise needs of common dog breeds
- basic animal anatomy and physiology relevant to dog exercise and restraint
- safe and humane dog handling and restraint techniques and procedures
- behavioural characteristics of common dog breeds, including:
 - how to recognise body language and emotional states
 - signs of undesirable or maladaptive behaviours
- humane behaviour management techniques, including positive reinforcement
- hazards and risks relevant to walking activities, including:
 - cars/traffic
 - other dogs, people, wildlife
 - toxic substances pesticides and poisons
 - personal injuries - bites, scratches
- workplace policies, procedures and requirements, including:
 - safety and emergency procedures
 - hygiene and infection control
 - waste disposal
 - animal welfare and humane handling
- safe use of disinfectants and cleaning agents
- requirements of relevant record keeping system.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - live dogs for walking and exercising specified in the performance evidence
 - equipment for walking and exercising dogs
- specifications:
 - access to local animal management regulations relating to dogs in the community.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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